

DEPART REMOTE CONNECTION SUPPORT PACKAGES

NO	PACKAGE NAME	PACKAGE DETAILS	TOTAL PRICE(EURO)
1	STD	Between 10 minutes – 1 hour	75,00
2	RMT01	5 Hours Remote Support Package	275,00
3	RMT02	25 Hours Remote Support Package	1.250,00
4	RMT03	75 Hours Remote Support Package	3.375,00
5	RMT04	125 Hour Remote Support Package	5.000,00

Included

- ❖ Standard remote connection fee is 75,00 Euro for each hour if remote connection packages are not purchased. Remote connection after 10 minutes will be charged as 75,00 Euro.
- ❖ These all packages include only remote connection support.
- ❖ Remote connection supports in packages include only technical support for malfunction of the system.
- ❖ Technical expert communication details will be shared after packages are approved.
- ❖ Customers are informed about remaining time after each remote connection.

Excluded

- ❖ Any revision request on current system and new software request.