DEPART REMOTE CONNECTION SUPPORT PACKAGES

NO	PACKAGE NAME	PACKAGE DETAILS
1	STD	Between 10 minutes – 1 hour
2	RMT01	5 Hours Remote Support Package
3	RMT02	25 Hours Remote Support Package
4	RMT03	75 Hours Remote Support Package
5	RMT04	125 Hour Remote Support Package

Included

❖ These all packages include only remote connection support.
❖ Remote connection supports in packages include only technical support for malfunction of the system.
❖ Technical expert communication details will be shared after packages are approved.
❖ Customers are informed about remaining time after each remote connection.

Excluded

❖ Any revision request on current system and new software request.